

TECHNICAL ADVISORY BULLETIN (“TAB”) 9/01/2017 - ADTech’s Technical Services –

Purpose of this Advisory: Termination of the ADTSC Remote Reflashing Services effective 9-1-2017.

American Driveline Technical Services Corporation (“ADTech”) is an approved third party supplier to franchised centers of technology services, including on-board vehicle computer reflashing

ADTech’s ability to offer reflashing services as originally designed in the program has been greatly diminished because of increased limitations to use third party licenses and software and rigorous changes due to vehicle security technology.

ADTECH has determined that in addition to the rapid technology changes, the OE manufacturers intend to move to a per VIN charge for subscriptions that will drastically eliminate our ability to offer this service with any efficiency and it’s for those reasons ADTech will be terminating this service.

AAMCO Technical Support Department can assist in reflashing and recommends the following options to our centers:

- 1) **Best** - Utilize *Drew Technologies* RAP process. Drew Technologies offers a program for our centers that supplies all necessary equipment and will remotely reflash your customer’s vehicles for a nominal per reflash fee. You have no expense in equipment, equipment software upgrades, or equipment hardware upgrades. *Note: If you do not use your RAP kit more than twice a month, you are charged a \$19.95 inactive fee for that month.* For more detail and to sign up for the program, go to <http://drewtech.com/RAP/> or go to Transtar: <https://marketing.transtar1.com/acton/media/18758/transtar-remote-assisted-programming>
- 2) **Better** - For those centers that already own reflashing equipment and would like AAMCO Technical Support to assist your center in reflashing, you will need to purchase the OE subscription on an as needed basis, using an approved credit card, and download the subscription to your center’s dedicated laptop for uploading to the vehicle. AAMCO Tech Team will assist remotely in the reflash throughout the process ,as required. *Go to NASTF.org* <https://www.nastf.org/i4a/pages/index.cfm?pageid=3291> *for a listing of short term subscription pricing by OEM*
Note; The \$150.00 yearly Bluelink subscription will not be necessary going forward for this program and you will no longer be charged the \$25.00 per flash fee from ADTech.
- 3) **Good** - Use a Mobile Reflashing Service or tow to the dealer. There are typically local reflashing services that will perform reflashing for your center or you might need to tow the vehicle to the dealer for reflashing. Check with your local NAPA center for a list of providers

If you have any questions, please use the Tech Support Hotline Link to submit a question

<https://frm.force.com/aamco/support>

Thank you for your support